

Annex A

Annex A Fraud Strategy Action Plan

	CoIC Counter Fraud Work plan			
Ref	Action	Priority Resource Skills	By When	Who
1	Update Counter Fraud policy/strategy	High	December 2018	Audit Committee Completed
2	Ensure all counter fraud policies are appropriate and up to date	Medium	As required Every Two years	CFO Audit Committee Exec Ongoing Anti-Bribery (Sept 19)
3	Update fraud risk register Implement the actions within the Counter Fraud Risk Register	High High	December 2018 See Risks	Audit Committee Due December 19
4	Complete fraud e-learning training for Officers and members. New starters	High	Mar 19	70%* staff completed Members trained To continue 19/20
5	Communication Communicate strategy Review existing publications and publicity to determine any changes /improvements	Medium Medium	Sept 19 Sept 19	CFO/ AD's/SM's To complete Prepare Briefing to CLT/ SM's AM

	<ul style="list-style-type: none"> Website Publicity to stakeholders Successful cases - Media 			CFO LCFP To review
6	<p>Projects linked to the Lincolnshire Counter Fraud partnership</p> <p>EG Deliver projects* around:</p> <p>SPD CTS Housing Tenancy</p> <p>*See full work programme</p>	<p>High</p> <p>Medium</p>	<p>As per LCFP work programme</p>	<p>LCFP Managers</p> <p>SPD delivered and ongoing Considered for 19/20 Ongoing</p> <p>LCFP</p>
7	<p>Prepare for 2019 NFI and review matches</p> <p>Match review</p>	High	<p>December 2018</p> <p>December 2019</p>	<p>AM</p> <p>Review commenced</p>
8	<p>CIPFA fraud survey</p> <p>Submit Review report results</p>	Med	Annual	<p>AM CFO</p> <p>Completed 2019 survey to complete</p>
9	Review counter fraud “partnership” arrangements evaluating who we work with and how effective they are	Medium	March 2019	CFO CMT AD's Reviewed and continuing
10	Consider the internal and external promotion of whistleblowing	Medium	Sep 19	AM CFO HRM
11	<p>Ensure optimum use of technology/analytics</p> <p>Consider data technology pilots to improve efforts to detect and prevent fraud</p> <p>.</p>	Medium	Ongoing	<p>CFO/AM LCFP</p> <p>Tenancy SPD/CTS Fraud Business rates SBRR NFI</p>
12	Review intelligence on changes to the control environment	Medium		Ongoing

	(which could increase fraud/error risk) Communicate requirements to service managers/AD's			
13	Complete the Values and behaviours audit	Medium	18/19 Audit Plan	AM Nearing completion
14	Undertake counter fraud "healthcheck"	Medium	Oct 19	LCFP To complete
15	Where there has been a fraud or attempted fraud feedback to Audit committee/AD/CMT any Control improvements	Medium	Ongoing	AM Sixth month report Dec 2019